

Volunteer Coffee Shop Assistant

Coventry Cyrenians Ltd – Registered Charity No 502421

Why do we need you?

We have been a leading homelessness organisation dedicated to providing services locally for over 40 years. We directly provide more supported accommodation for single homeless people in Coventry than any other single organisation and receive no contract or grant funding locally. We therefore rely upon the goodwill of the local community to continue our work. By volunteering for us you will be providing invaluable help with the running of our shop at Windsor's & Refreshed in Coventry which raises much needed funds to enable our work to continue.

What is the role?

- Interacting with the general public including serving customers
- Taking and preparing simple food orders
- Taking cash and providing excellent customer service
- Keeping the shop and kitchen area clean, tidy and well organised
- (After training) operating a barista coffee service

What skills do I need?

- Good communication and customer service skills
- Friendly, polite, helpful and reliable
- The ability to work as part of a team with other volunteers and staff

What we can offer you?

- The chance to work with a variety of different people from different walks of life and make a real difference to peoples' lives
- Appropriate training (including certificated if desired)
- The opportunity of meeting and working with warm and friendly like-minded people
- Reimbursement of out-of-pocket expenses when on duty (including lunch on full days)
- The assurance of working with a highly experienced and effective organisation

Why volunteer for Coventry Cyrenians?

We have a highly successful track record of finding innovative ways of delivering services and provide individualised support to promote and enhance the life chances of people who are homeless empowering them to live as independently as possible. You can give from just a few hours a month right up to being a full-time volunteer. Either way you can be sure that all your efforts will be supporting an effective charity that concentrates all its efforts on delivering services locally.

How can I apply?

- By downloading a volunteer application form from our website www.coventrycyrenians.co.uk;
- By emailing us for an application form at volunteering@coventrycyrenians.org;
- By giving us a call on 024 7622 8099; or
- By calling at our office: Oakwood House, Cheylesmore, Coventry CV1 2HL

If you would like any more information, let us have your contact details and we'll get back to you.