

Criteria for selection

Those enquirers who are invited for interview will complete a full referral and assessment form as well as a risk assessment. If further information is required to support the application it will be sought before the decision is made.

The application will be taken before a selection panel and you will be informed of the decision within 2 working days. If you are not happy with the decision you can appeal through our Appeals procedure to the Team Leader based at our head office. The address is on the back of this leaflet.

What clients can expect from us:-

- ◆ You will be allocated a trained key worker.
- ◆ A support plan will be developed with you to meet your needs which will be regularly reviewed.
- ◆ A flexible approach.
- ◆ Support to achieve positive outcomes.
- ◆ Respect and confidentiality.
- ◆ Consultation about the services they receive.

What we expect from clients:-

As a client of Cyrenians you would be expected to

- ◆ Treat support staff with respect.
- ◆ Agree to accept support, continue to receive support with a view to moving forward..
- ◆ Participate in the support planning and review process.
- ◆ Keep your accommodation clean and safe.

Equality & Diversity

Coventry Cyrenians is committed to equality and diversity and is opposed to any form of discrimination.

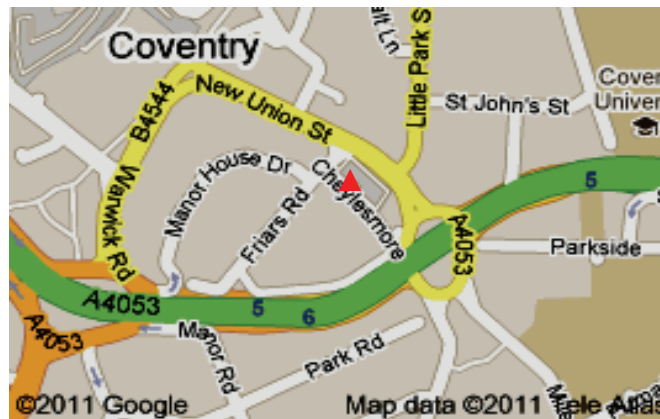
Opening times

Mon-Fri 9-5, with an on call service for residents if there is an emergency outside those hours.

All enquiries are welcome and should be made through our Single Homeless Team at

Oakwood House
Cheylesmore
Coventry
CV1 2HL

02476228099 or free phone 0800 0180579



▲ Oakwood House



Mental Health Floating Support Services



A translation or CD version of this leaflet is available on request

Coventry Cyrenians Ltd was established in 1973 following research in 1971 in to the problems with homelessness in Coventry

“We aim to provide a comprehensive range of high quality services to enable any person who is homeless, or person whose accommodation may be at risk, to improve their quality of life and to empower them to live as independently as possible”.



About Us

Our Mental Health Floating offers a service to 30 men and women with housing issues and mental health needs. The aim is to support the client to manage their own accommodation and to enable them to live as independently as possible. The service has been commissioned by Coventry City Council Supporting People.

Clients can expect support in the following areas:

- ◆ Maintaining a tenancy or accessing more suitable accommodation
- ◆ Claiming benefits
- ◆ Mental health
- ◆ Help with form filling
- ◆ Budgeting and money management
- ◆ Signposting to other agencies
- ◆ Development of life & social skills
- ◆ Addressing health needs
- ◆ Accessing education, training, employment
- ◆ Have your religious and cultural needs met
- ◆ Accessing leisure activities



Who can apply?

The service is for vulnerable men and women aged 18 and over who are in their own tenancy but are not coping or are at risk of becoming homeless and need support. This service can be provided to clients across all tenures, including people living in their own independent accommodation (Housing Association property, Private Rented accommodation and Owner Occupiers), people living with family, friends, or in temporary accommodation such as Supported Housing or Bed and Breakfast accommodation.



Exclusions

The following applications will not be considered for the service:

- ◆ Former clients of Coventry Cyrenians who have displayed violent or threatening behaviour, will not be automatically excluded however they will have to go through a comprehensive risk assessment process before a decision can be made
- ◆ People who have no access to public funding

How to apply

We accept self referrals or referrals from any statutory or voluntary agency e.g. Coventry City Council's Housing Advice Team, Mental Health Services, Probation etc

Complete an enquiry form by calling us on 0800 0180 579 and talking to a member of staff. Alternatively you can pick up a form from one of our offices and return it to the address on the back of this leaflet.

Applicants will be chosen when a space becomes available on the service based on their support needs as determined by our priority scoring system. Further details of the priority scoring system are available on request.

