

Criteria for selection

Those enquirers who are invited for interview will complete a full referral and assessment form as well as a risk assessment. If further information is required to support the application it will be sought before the decision is made.

The applicant will be taken before a selection panel and will be informed of the decision within 3 working days.

If the applicant is not happy with the decision they can appeal through our Appeals procedure to the Team Manager based at our head office. The address is on the back of this leaflet.

What residents can expect from us:-

- ◆ Allocated a trained key worker.
- ◆ A support plan will be developed to meet the clients needs which will be regularly reviewed.
- ◆ A flexible approach.
- ◆ Support to achieve positive outcomes.
- ◆ Respect and confidentiality.
- ◆ Consultation about the services provided.
- ◆ A resettlement service when moving into their own accommodation.

What we expect from residents:-

As a resident of Cyrenians residents would be expected to.....

- ◆ Treat the project support staff, other residents and neighbours with respect.
- ◆ Adhere to the terms of the licence agreement.
- ◆ Agree to accept support, continue to receive support with a view to moving forward.
- ◆ Participate in the support planning and review process.
- ◆ Keep the accommodation clean and safe.

Equality & Diversity

Coventry Cyrenians is committed to equality and diversity and is opposed to any form of discrimination.

Opening times

Mon-Fri 9-5, with an Out of Hours service for residents if there is an emergency outside those hours.

Enquiries are welcome and should be made through our Stratford Service at

24, Clopton Road,
Stratford upon Avon
CV37 6SH

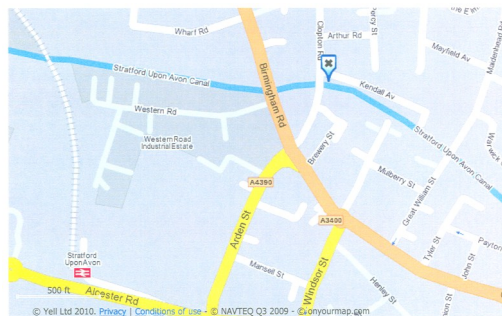
01789 290956 or free phone to our
Head Office in Coventry 0800 0180579

Postal Address;
Coventry Cyrenians,
Oakwood House
Cheylesmore
Coventry
CV1 2HL

www.coventrycyrenians.co.uk

Appointments are required for this service

Registered Charity Number 502421
Registered in England 1098794



Stratford Upon Avon Temporary Accommodation for Single Homeless Adults



“We aim to provide a comprehensive range of high quality services to enable any person who is homeless, or person whose accommodation may be at risk, to improve their quality of life and to empower them to live as independently as possible”.

About Us

Coventry Cyrenians Ltd was established in 1973 following research in 1971 in to the problems with homelessness in Coventry. We expanded our services to Stratford Upon Avon in 2010.

The current service is an 8 bed temporary accommodation service in three adjoining houses in Stratford for single men and women aged 16 and over that have made a homeless application to Stratford District Council (SDC) or have appealed a homeless decision made by SDC and are placed in our service pending an appeal decision.

The service has been commissioned by Stratford District Council. The service is short term, to last as long as SDC take to investigate the resident's homeless application or for an appeal to the County Court to be heard.

Who can apply?

The accommodation is provided for people with support needs who are willing to try and address these, e.g. people who have issues with drugs, alcohol, offending or mental health would be expected to have a willingness to engage with the appropriate agencies in order to address these support needs as part of the support planning process. The selection process identifies whether these needs can be met by this service. This service is aimed at providing low to medium levels of support.

Our Accommodation

The accommodation is provided is three shared houses in Clopton Road in Stratford upon Avon and are fully furnished.

- A shared lounge in two of the houses with colour TV.
- A modern shared kitchen with all appliances, crockery and cooking utensils.
- A shared bathroom.
- Free laundry/washing/drying/ironing facilities.
- Fully furnished, secure bedrooms.
- All houses are regularly serviced and maintained.
- Unfortunately there is no wheelchair access to these properties.
- All houses have 24 hour/7 days a week access to an emergency on call service.
- We accept Housing Benefit with a separate personal charge.



Support

As part of a person's stay with us they can expect the following support:-

- Maintaining accommodation
- Develop independent living skills to prepare for moving on
- Claiming benefits and maximising income
- Form filling
- Budgeting & money management
- Develop life and social skills
- Addressing health needs
- Addressing support needs
- Accessing education, training, employment and volunteering opportunities
- Meet cultural and religious needs
- Access leisure activities and community involvement
- Re-establishing positive relationships with family and friends
- Support to access other agencies, e.g. drug or alcohol services, mental health services etc.

How to apply

Anyone wishing to be considered for the service must complete an enquiry form, which can be obtained from Stratford District Council.

In the main this service operates a "closed" referral route with all referrals coming from Stratford District Council.