

What clients can expect from us:

- ◆ You will be allocated a trained support worker
- ◆ A support plan will be developed with you to meet your needs which will be regularly reviewed
- ◆ A flexible approach
- ◆ Support to achieve positive outcomes

What we expect from clients:

As a client of Cyrenians you would be expected to.....

- ◆ Treat support staff with respect
- ◆ Agree to accept support, continue to receive support with a view to moving forward.
- ◆ Participate in the support planning and review process.



Equality and Diversity

Coventry Cyrenians is committed to equality and diversity and is opposed to any form of discrimination.

Referral/Contact Details

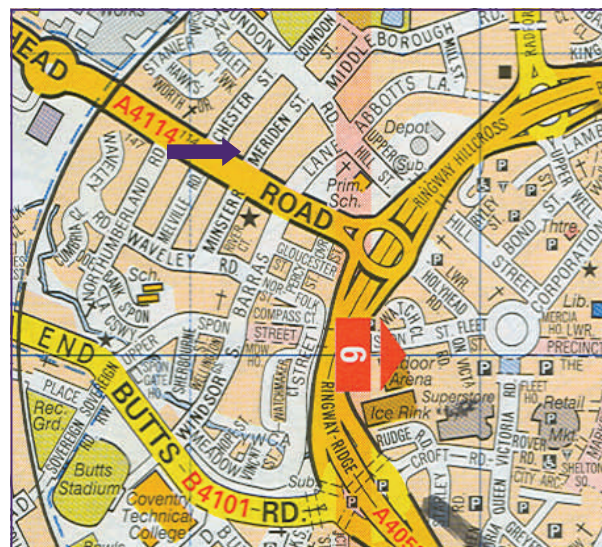
All enquiries are welcome and should be directed to:

The YPDA,

92 Holyhead Road, Coventry, CV1 3AE
Tel: 024 7652 5155 , Fax 024 7655 1038.

We are located near the Days Hotel and Londis Corner Shop

Email: info-ypda@coventrycyrenians.org
www.coventrycyrenians.co.uk



Young Persons Floating Support Services



A translation or CD version of this leaflet is available on request

Coventry Cyrenians Ltd was established in 1973 following research in 1971 into the problems with homelessness in Coventry

“We aim to provide a comprehensive range of high quality services to enable any person who is homeless, or person whose accommodation may be at risk, to improve their quality of life and to empower them to live as independently as possible”.



What is Floating Support?

Floating support helps you find suitable accommodation and supports you whilst moving in.

About Us

Our Floating Support service is for 45 young people who need support to manage their own accommodation and to enable them to live as independently as possible. This service has been commissioned by Coventry City Council Supporting People Team.

Clients can expect support in the following areas:-

- ◆ Maintaining a tenancy or accessing more suitable accommodation.
- ◆ Claiming benefits
- ◆ Help with form filling
- ◆ Budgeting and money management
- ◆ Signposting to other agencies
- ◆ Development of life & social skills
- ◆ Addressing health needs
- ◆ Accessing education, training, employment
- ◆ Accessing your religious and cultural needs
- ◆ Accessing leisure activities
- ◆ Helping you to get involved within the community/voluntary opportunities

Who Can Apply?

The service is for vulnerable people aged 16-24 who are in their own tenancy but are not coping or are at risk of becoming homeless and need support. This service can be provided to clients living in Housing Association property, Private Rented accommodation and Owner Occupiers. Clients can be established in their own independent accommodation or moving on from our residential hostels.



Exclusions

- ◆ Young People who have no access to public funding.
- ◆ Young People who have a history of violence or threatening behaviour/arson, will not be automatically excluded however they will have to go through a comprehensive risk assessment process before a decision can be made.

What Happens Next & Criteria for Selection

Simply telephone 024 7652 5155 and ask for a referral interview at the address below. You can telephone any day, any time as we never close this office.

When you are invited for interview we will complete a full referral and assessment form as well as a risk assessment. If further information is required to support the application it will be sought before the decision is made.

When you attend the interview, present some form of identification, including Job Centre letters, any debt letters and be honest in answering all questions.

The application will be assessed and you will be informed of the decision within 3 working days. If you are not happy with the decision you can appeal through our Appeals procedure to the Team Leader based at the address on the back of this leaflet.

We accept self referrals or referrals from any statutory or voluntary agency e.g. Coventry City Council's Housing Advice Team, Mental Health Services, Probation etc.

