



## Equality and Diversity

Coventry Cyrenians is committed to equality and diversity and is opposed to any form of discrimination.

## **Referral/Contact Details**

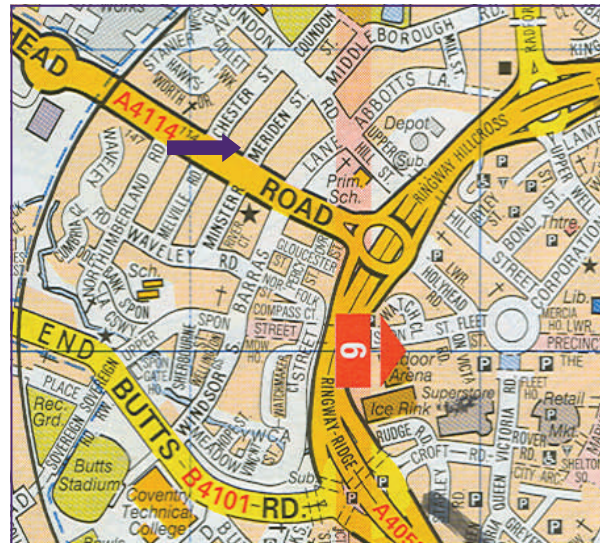
All enquiries are welcome and should be directed to:

The YPDA,

92 Holyhead Road, Coventry, CV1 3AE  
Tel: 024 7652 5155 , Fax 024 7655 1038.

**We are located near the Days Hotel and  
Londis Corner Shop**

Email: [info-ypda@coventrycyrenians.org](mailto:info-ypda@coventrycyrenians.org)  
[www.coventrycyrenians.co.uk](http://www.coventrycyrenians.co.uk)



## What residents can expect from us:

- ◆ You will be allocated a trained key worker
- ◆ A support plan will be developed with you to meet your needs which will be regularly reviewed
- ◆ A flexible approach
- ◆ Support to achieve positive outcomes

## What we expect from residents:

As a resident of Cyrenians you would be expected to.....

- ◆ Treat the project support staff, other residents and neighbours with respect
- ◆ Adhere to the terms of the licence agreement
- ◆ Agree to accept support, continue to receive support with a view to moving forward.
- ◆ Participate in the support planning and review process.
- ◆ Keep your accommodation clean and safe.



## **Young Persons Residential Services**



A translation or CD version of this leaflet is available on request

Coventry Cyrenians Ltd was established in 1973 following research in 1971 into the problems with homelessness in Coventry

"We aim to provide a comprehensive range of high quality services to enable any person who is homeless, or person whose accommodation may be at risk, to improve their quality of life and to empower them to live as independently as possible".



## About Us .....

Our Young Persons residential service is an accommodation based housing and support service to 21 single homeless young people. This service is commissioned by Coventry City Council Supporting People Team. As part of a person's stay with us they can expect support with:-

- ◆ Accessing more permanent accommodation
- ◆ Claiming benefits/grants
- ◆ Help with form filling
- ◆ Budgeting and money management
- ◆ Signposting to other agencies
- ◆ Development of life & social skills
- ◆ Addressing health needs
- ◆ Accessing education, training, employment
- ◆ Accessing your religious and cultural needs
- ◆ Accessing leisure activities
- ◆ Helping you to get involved within the community/volunteering opportunities



## Our Accommodation

Accommodation for young people is provided in 4 shared houses, and seven one bedroomed flats across various parts of Coventry. All accommodation is fully furnished to a high standard.

The shared houses have .....

- ◆ A shared lounge with colour TV.
- ◆ A modern shared kitchen with all appliances, crockery and cooking utensils.
- ◆ A shared bathroom with shower & /or separate shower room.
- ◆ Free laundry/washing/drying/ironing facilities
- ◆ Fully furnished, secure bedrooms
- ◆ All houses have 24 hour/7 days a week access to an emergency on call service

The flats have .....

- ◆ Self contained kitchen
- ◆ Self contained bath/shower room
- ◆ Are fully furnished
- ◆ Free laundry facilities
- ◆ Garden area
- ◆ CCTV in communal area

## Who Can Apply?

The service is for young people who are homeless or at risk of becoming homeless who are aged between 16-24. Our properties are provided for those with low to medium levels of support needs. For example those who have issues with drugs, alcohol dependency or mental health issues would be expected to also engage with appropriate agencies to address their problems as part of a support planning process.

## Exclusions

- ◆ Young People who have no access to public funding.
- ◆ Young People who have a history of violence or threatening behaviour/arson, will not be automatically excluded however they will have to go through a comprehensive risk assessment process before a decision can be made.

## What Happens Next & Criteria for Selection

Simply telephone 024 7652 5155 and ask for a referral interview at the address below. You can telephone any day, any time as we never close this office.

When you are invited for interview we will complete a full referral and assessment form as well as a risk assessment. If further information is required to support the application it will be sought before the decision is made.

When you attend the interview, present some form of identification, including Job Centre letters, any debt letters and be honest in answering all questions.

The application will be assessed and you will be informed of the decision within 3 working days. If you are not happy with the decision you can appeal through our Appeals procedure to the Team Leader based at the address on the back of this leaflet.

We accept self referrals or referrals from any statutory or voluntary agency e.g. Coventry City Council's Housing Advice Team, Mental Health Services, Probation etc.